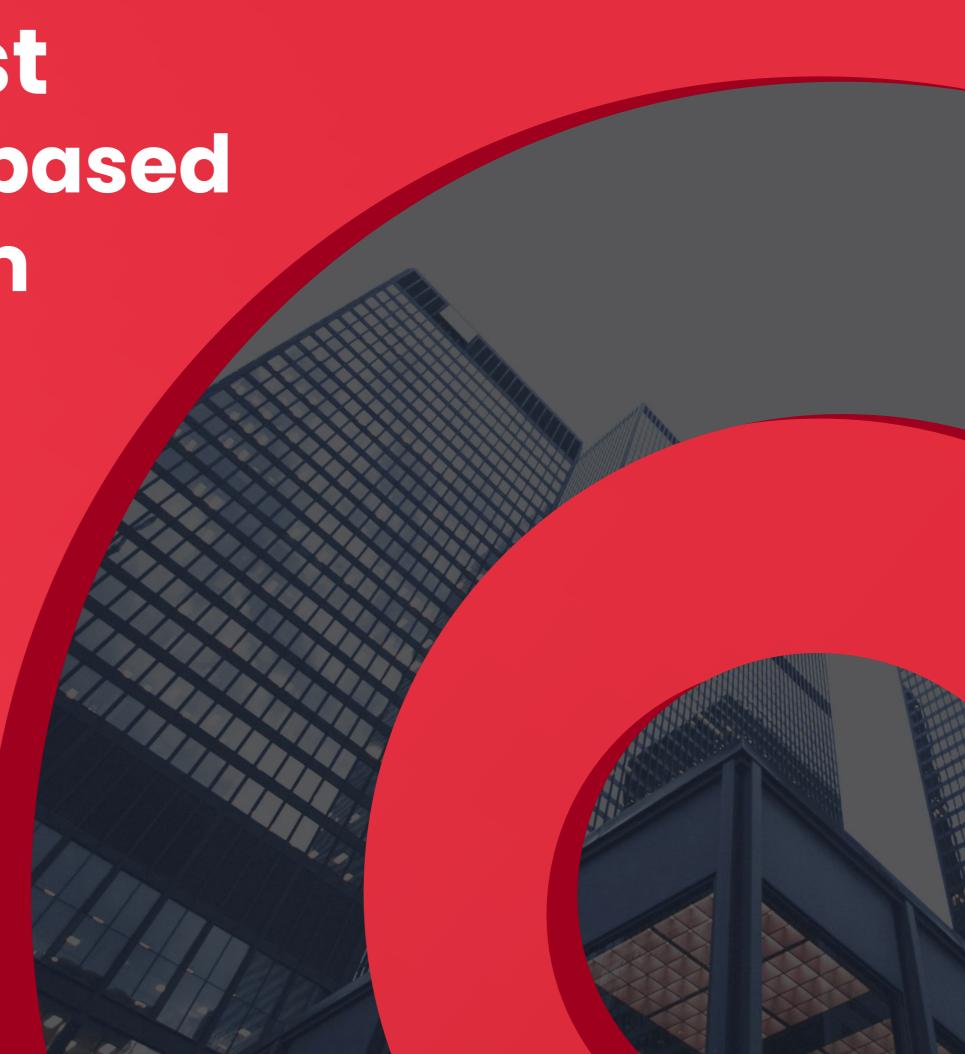
# World's First Low Code Al based CRM Platform

# CLIKY

Adopt Cliky & Outperform Your Competition





## Why it's so advanced than 80% any of its nearby competition?

### Why Cliky is Unique?



One control hub for all your data



Automated repetitive data entering free up your valuable time



Income 2,200

Get prediction regarding your future action

- Get notification of core business analytical insights
- Receive AI based recommendation & alert
- Smart RPA enabled CRM
- Low Code Easy Configurable Platform
- Flexible but Powerful User Interface





We remove all the barriers on your journey to growth



Grow at your most through reasonable wav



Simple-to-use CRM with extensive functionality, and fewer feature limits



## **Cliky Product Platform Offerings**

1	Customer Relationship Management	7	Order Tracking System	13
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Chat Bot

Analytical Dashboard

RPA Enabled Platform

#### Forward Auction

### **CLIKY CRM** Sales Automation

Platform

### **Challenges you** are facing will be gone forever !

- Loosing Multiple Sales opportunities due to late response
- Reports are hard to create and share
- No prediction on lead Conversion

### **Detail features**

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- Auto lead generation, entry and assignment
- Track everything through Map Analytics
- Smart & Smooth API 03 Integration
- Smart reporting & 04 advanced analytics
- Lead entry from 05 anywhere on any device

Lead journey 06 tracking

Faster lead response time

Ai-driven lead 08 prediction module

Prepare your 09 report

10

Flexible UI and advanced mobility platform

- Response every query in a fastest
- Get analytical and customizable reports
- Predict sales achievement for future
- Close deals and archive all target



### What you will achieve

Manage all your lead at most ease

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Intelligent Dashboard and Analytics



Accurate Map Analytics



Well-knit Visit Plan



Prompt Enquiry Management



Excellent & flexible Mobility

### **CLIKY SFA**

Sales Force Automation

#### Challenges you are facing will be gone forever!

- Low visibility of rep performance
- Facing trouble in managing large sales force
- Field employees are loosing their valuable time in data entering
- Unable to track all field employee visits

### What you will achieve

- Clear visual picture on every sales employee performance
- Well planned visit scheduling
- Accurate action plan
- Faster deal closure
- Smart dashboard and analytics



Smart Visit Management



Swift Calendar Scheduling



Faster action than previous



Accurate Branding and Scheme Plan



## **CLIKY MMS**

### **Meeting Management** System

www. cliky.com

### Challenges you are facing will be gone forever!

- Is it time consuming to setting up a meeting
- Deciding the attendee list and budget can be Error prone and complicated

### **Detail features**

01	Automated meeting management
02	Get the AI based automated data filling
03	Smooth Expense Management
04	Set up a location and date
05	Auto budget approval
06	Automated planning and scheduling
07	Track End-to-end Meeting
08	Detailed meeting insights & Dashboard
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- Tough to handle all the market meet ups
- No availability of live reports of all meetups

#### What you will achieve

- Easy monitor billable and nonbillable hours and ensure accountability
- Strengthen your associate network and reduce dissolutions
- Track performance and KPIs, identify bottlenecks and opportunities
- Plan, schedule and prioritize every meeting with drag & drop feature
- Get a 360-degree view of each event - including contact details, communication history, and event details





## **CLIKY PMS**

Partner Management System

### Challenges you are facing will be gone forever !

- No or very less visibility on all partners performance
- Not control over the order and dispatch

### **Detail features**



Smooth business dealings



Partners can track all orders they have placed



Share vital data with partners and suppliers worldwide



Auto invoice reconciliation

### What you will achive

- Simplifying day-to-day operations in a more efficient and effective manner
- Streamlines partners operations
- Greater visibility on order status and progress
- Easy access of promotional offers, discounts
- Monitor partner performance on different devices
- Get actionable insights into your business with its single dashboard
- Reduce the chances of disagreement or conflicts between partners and buyers



Automated partneronboarding



Smoother billing and invoicing



Track & review all their dealers, partners, Track & review all their dealers, partners, performance and data from one dashboard.

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## **CLIKY EMS**

**Expense Management** System

### Challenges you are facing will be gone forever!

- Messed up with huge no of expense receipts
- Too much of complexity in budget approval delays the process?
- Less tracking on company spendings
- Tedious manual expense filing process effecting field staff's productivity?

### **Detail features**

- Automated expense entry  $()'_{}$ Real time spending pattern analysis Easy and smooth approval management
  - Faster & smoother payment integration
  - Easy-to-fill digital claim forms

- Happy field force improved productivity

- Track any expense loopholes or fraud
- Faster claim processing
- Automated accounting process
- expenses



### What you will achieve

- Reduce unnecessary manual efforts
- Real-time visibility and transparency

Proper reimbursement of field employee





## **CLIKY LMS**

Loyalty Management System

www. cliky.com

### Challenges you are facing will be gone forever!

- Lacking relevant consumer transactional and behavioural data
- Unable to retain old customer which impacting business

### **Detail features**

Easy customer enrollment



Auto capturing customer information

360° single view of your customer

Personalized promotions

support

Campaign dashboard

Smart loyalty engine drives personalization

Simple and easy-to-use platform

Automated rewards based on performance

- Multichannel management is becoming tough
- Facing supply chain issues that can interrupt and delay delivery

#### What you will achieve

- Significant increase in repeat purchase
- Engage customers, increase revenue and drive long-term loyalty
- Real-time customer insights
- Monitor and manage customer engagement and retention strategies

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Easy AI based order booking interface



Order prediction



Multi-channel order management



Track every order movement



Order history management

### **CLIKY**

Order Tracking System

### Challenges you are facing will be gone forever!

- Less visibility on live customer orders
- No clarity of order, delivery & inventory
- Problem in Tracking delivery status by customers.
- Decentralized multi-channel order booking

### What you will achieve

- Real time visibility on orders
- Order prediction increase sales
- Better insights on higher revenue customer
- All your sales channels in one platform
- No more stock out situation



Reports & Analysis



Auto alert for new orders



Automated alert at below threshold level stock



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## **CLIKY** Secondary Sales Application

### **Challenges you** are facing will be gone forever !

- Unable to track secondary sales
- · Lots to unqualified lead
- Huge time involvement in bad - fit prospects
- Lead conversion takes a long time
- Wrong or less follow up with prospects

### **Detail features**

- All order management with AI
- Map integration that track sales order
- Access Item wise, 03 Retailer wise, Sales Person wise ... Sales Analysis



Streamlining Stock movement

- Real time data will help 05 to reduce Response time between demand & Supply
- **Production & Dispatches** 06 will be based on Real time Market demand

- processes



### What you will achieve

• Live communication secondary sales

Access all sales partners performance

• Simplify inventory control

Streamline ordering and invoicing

 Accurate reports and systemic management

• Easy & smooth invoice management

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## **CLIKY TMS**

### Target Management System



# Challenges you are facing will be gone forever!

- Manual excel based target.
- Manual target distribution for various categories like - sales channels, employee & location and product.

### **Detail features**

AI based automated target management

Target can be ascertained based on business goal, past performance, and individual sales reps.



02

Add targets based on seasonality and market potential

Targets can be created for different organizational level, like – sales channels, employee & location and product.

Keep track of progress of all targets

- Less visibility in real time target and achievement
- Huge human involvement for setting up multiple targets like Recruitment, sales etc.

# What you will achieve

- Clear visibility on target vs
  achievement
- Identify top performer based on achievement
- Automated alert and notification on deadlines and target meetups
- Clarity on progress of target assigned to employee / sales channel / product / area



## **CLIKY**

### Marketing Automation

### Challenges you are facing will be gone forever!

- Not able to meet up sales target
- Too much of marketing efforts
- Lack of real-time interaction.
- Less visibility on marketing channel performance
- Messed up with huge junk leads

### **Detail features**

( ) Campaigns Empowered with AI Integrated Task Management Customizable interface with accurate insight and 03 relevant information Full Visibility on Marketing Performance Best in Class Customer Experience Smart and Flexible Workflow

### What you will achieve



• Real-time customer insights

• Automated marketing campaigns increase sales

Reduced customer churn

Better lead conversion

• Marketing and sales alignment.







Ai based Gaming activity platform



This application can engage employee and customers more effective way



Valuable Dashboard Insight gives you an overview of all activities and performance

### **CLIKY** Gamification

Gamification applications offer a wide range of benefits, including increased productivity of customer & employee. This also enhances motivation, learning outcomes, behaviour change, problem-solving skills, collaboration, and customer loyalty.

### What you will Achieve

- Foster healthy competition among your sales team
- Motivate your team's performance
- Involves multiple challenges and targets
- Feedback and Performance Analytic

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Users can earn points, based on their engagement & performance.



Organization, employees & customers can set various challenges for others.



Dashboard display rankings of users, based on their performance or points earned.





Illustrator 2020

### **CLIKY MAGIC**

AI Solution

### **Challenges you** are facing will be gone forever !

- Not able to catch up the right business opportunity
- Unable to identify customers who are likely to churn
- Facing issues in prioritize leads
- Failing to set up achievable goal due to no proper historical analysis

### **Detail features**

- Powerful AI based sales automation platform
- Specific goal-based recommendations
- Predictive alert & Advance notification 03 through WhatsApp & email
  - Easy customizable low code platform
- Self-configurable platform for setting up 05business goals.

### What you will achieve

- Improved sales by customer behavior prediction
- Better market coverage with market trends anticipation
- Reduction in target slippage
- Data-driven decisions to optimize marketing strategies
- Effective customer segmentation through sales prediction
- Cost Reduction in Business by Process Optimization
- Better sales achievement on target









Information Retrieval and Knowledge Management



A conversational and interactive experience for users

Instant support & service, 24/7 by answer frequently asked questions, provide product information

## **CLIKY** Chat Bot

A chat bot or virtual assistant, can handle multiple conversations simultaneously without being limited by human resource constraints. This makes them highly scalable and capable of managing a large volume of inquiries or interactions simultaneously, improving efficiency and reducing customer wait times.

### What you will achieve

- Automated routine tasks and processes,
- Allows businesses to handle a larger volume of customer interactions
- Deliver personalized experiences by leveraging user data and preferences.
- Higher conversion rates
- Improved lead generation and qualification

#### () $\square$

Engage with website visitors, ask qualifying questions, and collect relevant information to identify potential leads.



Collect user feedback, conduct surveys, and gather valuable data for market research or customer insights.





### **Data visual presentation**

Offer a visual representation of key performance indicators (KPIs) and metrics that provide insights to customer interactions, sales performance, marketing effectiveness, and overall business operations. It presents data in a visually appealing.

### **Detail features**

Insightful reports and dashboards.

02

03

04

Easy integration with various data sources.

Automated insights with a single click, predict the future trends

Holistic view of CRMrelated performance metrics

05

06

Interactive customizable Dashboard & kPIs

Easy configurable admin module

### What you achieve

- Keep track on Sales Revenue, Customer Acquisition & Retention Rates, Lead Conversion Rates, Customer Satisfaction Scores, Marketing Campaign Effectiveness etc.
- Deeper insights and understand contributing factors in sales
- Share insights, reports, and findings with colleagues or management.

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Automated lead generation and entry



Auto data filling up



Automated lead assignment to employees



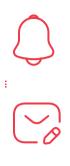
Meeting scheduling

#### What you achieve

- Task automation
- Simplified user interactions
- Enhanced data accuracy
- Reduced manual error & cost
- Enhanced productivity
- Seamless Data Integration

### **CLIKY RPA Enabled** Platform

By combining RPA with CRM, businesses can streamline operations, improve efficiency, and enhance the overall user experience. By automatically verifying data formats, eliminating duplicates, RPA can streamline operations, improve efficiency.



Automated Alert & Reminders

Auto Email scheduling



**Custom Report** automation



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### CLIKY **Forward Auction**

#### **Forward Auction**

Forward auction software, a streamlined and effective platform for conducting online auctions, delivering value to both sellers and buyers. Its is a user-friendly interface for both sellers and buyers to participate in the auction.

### **Detail features**

Smooth User **Registration and** Account Management

Detail product or 02 service listings

> Real-time updates on ongoing auctions

03

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**Detail auction** monitoring

Auction Management 05 allows sellers to manage their auctions.

Past records / history 06 on past auctions.

Analytics on auction 07 data

- strategies



### What you will achieve

• Reach a wider audience of potential buyers beyond their local markets.

• Streamlines the sales process, reduces manual intervention

• Insights into customer preferences, market trends, and pricing





### How Cliky fuel up your business?

- Lead conversion by up to +30%
- Sales value by up to +30%
- Customer Satisfaction by up to +85%
- Faster decision-making by up to +78%

### **Flexible Business Domains**

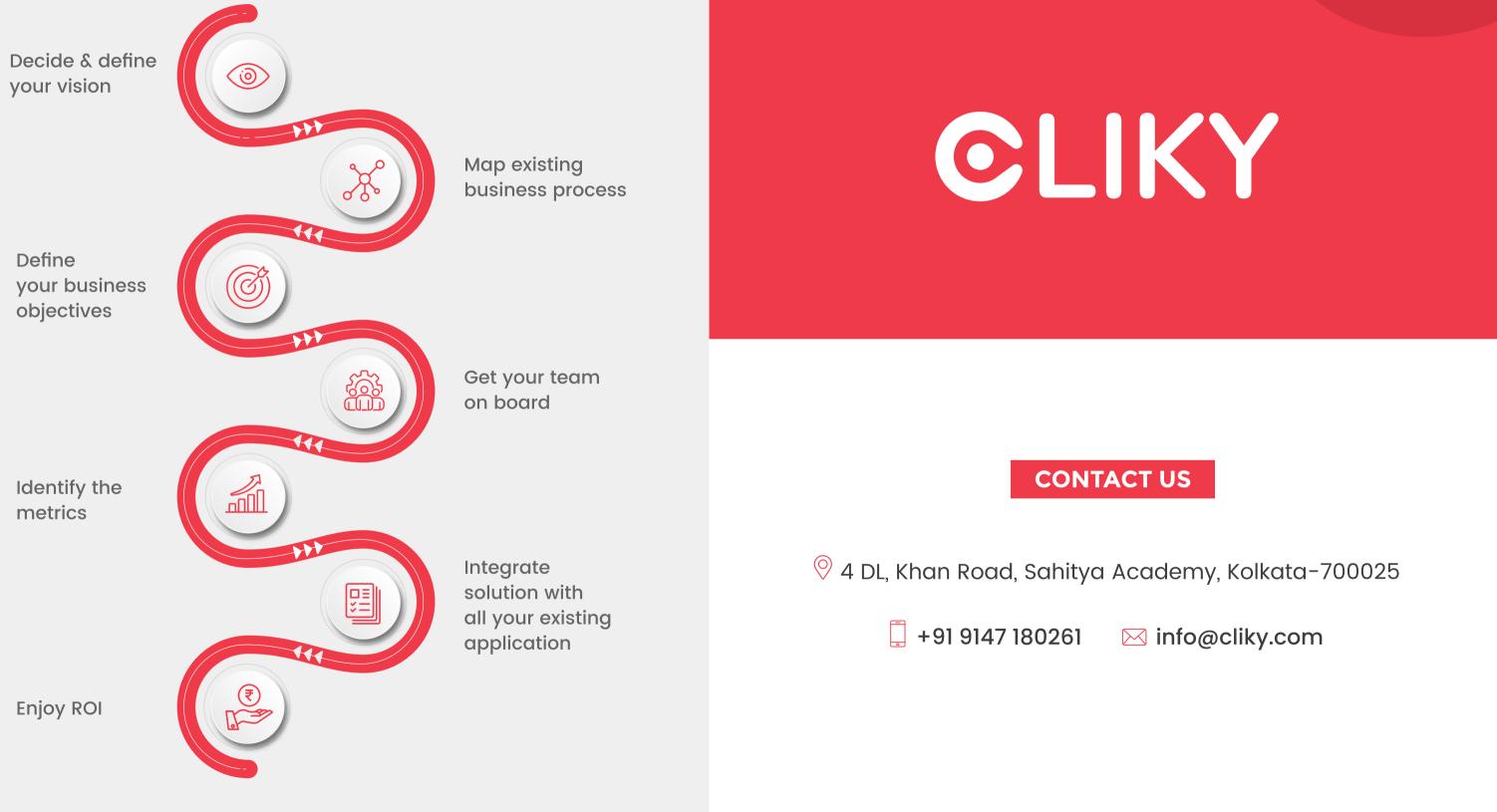








### How to achieve a successful CRM strategy?



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